Privacy Policy

de Castella Run to Mend Minds | Last updated: 23 November 2026

1. Introduction

The de Castella Run to Mend Minds (the “Event”, “we”, “us” or “our”) is committed to protecting the privacy and personal information of everyone who visits our website, registers for the Event, makes a donation, volunteers or otherwise engages with us.

We aim to manage personal information responsibly in accordance with applicable Australian privacy laws, including the Privacy Act 1988 (Cth) and the Australian Privacy Principles where applicable. This policy explains how we collect, use, store and disclose personal information.

2. Information We Collect

Depending on how you interact with us, we may collect:

• Personal details: name, date of birth, gender, email address, telephone number and residential address.

• Event registration information: race distance, age category, emergency contact details and information required to manage participation.

• Health and safety information: relevant medical or accessibility information voluntarily provided to assist with the safe conduct of the Event.

• Payment information: registration and merchandise payment details processed through third-party payment providers.

• Fundraising information: information provided when making donations or creating fundraising pages.

• Website information: browser type, device information, IP address, cookies and usage data.

• Photographs and video: images captured during the Event for documentation and promotional purposes.

We seek information reasonably necessary for organising, administering, promoting and safely conducting the Event.

3. How We Collect Information

We may collect information when you register through Alpine Timing, visit our website, donate or fundraise through Grassrootz, subscribe to our mailing list, contact us, purchase merchandise or participate in the Event. We may also receive information from authorised service providers involved in administering the Event.

4. How We Use Your Information

We use information to manage registrations, send important Event communications, support participant safety, process payments and refunds, publish race results (including names, categories, times and placings), administer fundraising, respond to enquiries, improve future events, promote the Event through photographs and video, and meet legal and financial obligations.

We may send information about future de Castella Run events where permitted by law. You may unsubscribe from promotional emails at any time.

5. Event Registration and Third-Party Providers

We use external service providers, including Alpine Timing (registration, timing and results), Stripe (payment processing), Grassrootz (fundraising), The Alfred Foundation (charitable donation administration), Wix (website services), and email or marketing providers.

These organisations may process information under their own privacy policies. We encourage you to review those policies when using their services. We do not sell personal information.

6. Fundraising and Donations

The Event supports mental health research undertaken through the Multidisciplinary Alfred Psychiatry Research Centre (MAPrc). Donations through our nominated Grassrootz fundraising platform are managed in connection with The Alfred Foundation.

Information collected through donations may be used to process payments, issue receipts and administer fundraising under the relevant provider's privacy policy. Event registration fees and charitable donations are separate transactions unless expressly stated otherwise.

7. Photography, Video and Race Results

Photographs and video may be taken at the Event and used on our website, social media and promotional materials. Race results, including participant names, race distances, times and placings, may be published online.

If you have concerns about an identifiable photograph or published personal information, contact us. We will consider reasonable requests for removal or restriction where practicable. We take particular care with information and images relating to children.

8. Sharing and Disclosure

We may share information with timing providers, payment processors, fundraising partners, medical and emergency personnel, and technology service providers where reasonably necessary to deliver the Event, or where required or authorised by law.

Sponsors and commercial partners do not automatically receive participant contact details for their own marketing. Such disclosure will occur only with appropriate consent or another lawful basis.

9. Storage and Security

We take reasonable steps to protect information from misuse, interference, loss and unauthorised access, modification or disclosure. Information may be stored electronically by our service providers, including providers that process information outside Australia.

We retain personal information only as long as reasonably necessary for Event administration, recordkeeping, compliance and related legitimate purposes.

10. Cookies and Website Analytics

Our website may use cookies and similar technologies to support functionality, understand visitor activity and improve the experience. Wix and any analytics or advertising tools enabled on the website may also use cookies.

You can manage cookies through your browser settings and, where available, our website's cookie preferences.

11. Accessing or Correcting Information

You may contact us to request access to information we hold about you or corrections to inaccurate, incomplete or outdated information. We will respond in accordance with applicable law.

12. Children and Young Participants

Where appropriate, registration and consent for participants under 18 should be provided by a parent or legal guardian. We aim to limit collection, use and publication of children's information to what is reasonably necessary for participation, safety and Event administration.

13. Privacy Concerns and Complaints

If you have a question or complaint about our handling of information, please contact us. We will review the concern and endeavour to resolve it promptly. Where applicable, you may also contact the Office of the Australian Information Commissioner at www.oaic.gov.au.

14. Changes to This Policy

We may update this policy to reflect changes in Event operations, technology, providers or legal requirements. The current version will appear on our website with its latest update date.

15. Contact Us

de Castella Run to Mend Minds

Melbourne, Victoria, Australia

Email: decastellarun@gmail.com

Website: www.decastellarun.com